



CHHANDAYAN Inc.

51 Union Avenue,
Nutley, NJ 07110

www.tabla.org
(973) 460 5282
store@tabla.org

Tabla Repair Service Agreement

Service Details:

- Instruments must be sent to, or dropped-off at, the address mentioned above. If dropping-off in person, an appointment must be made ahead of time.
- A completed Service Agreement and Service Request form is required before service can be done. They can be emailed, or mailed together with instrument(s).
- Return shipping service is offered (FedEx Ground) at owner's expense.
- Owner should provide hard covers for all instruments to avoid damage during return shipping.
- Service costs may include (but may not be limited to):
 - New puri/pudi (head): \$50
 - New baddi/straps: \$35 if leather/hide & \$40 if nylon
 - Puri replacement service: \$50
 - Pulling/tightening service: \$25

Repair Service Policy:

- Chhandayan does not take responsibility for the viability or quality of parts (puri, straps etc.) provided by owner for use in service.
- If parts provided by Chhandayan are deemed defective by owner, notification must be given to Chhandayan at the time of pick-up, or sent (via email) within 7 business days of receipt of repaired instrument (no exceptions). If further repairs are requested, instruments must be returned to Chhandayan for evaluation within 5 business days of initial notification. If Chhandayan's evaluation confirms defects, Chhandayan will replace parts and cover cost of shipping. Otherwise owner will be responsible for all shipping costs.
- Chhandayan does not take responsibility for any damage caused by human error after instrument is returned to owner. Examples include: damage from hammering, damage caused by excessive tension on straps or puri as a result of tuning, damage caused by exposure to extreme heat, cold, dryness, humidity, or prolonged exposure to sunlight etc.
- Any specific requests must be made via the attached Service Request form before service of instruments. Examples include: desired pitch, type of straps used, how many straps should be put on guli-s for optimum tuning etc.

Signature of Owner: _____

Date: _____

